

MALIK MUHAMMAD ADIL

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OBJECTIVE

Dynamic and innovative IT person with more than 4 years of involvement as Software Programmer, Designer and IT support engineer for high-volume organizations. A long period of involvement as an engineer in different positions like Functional Technical, Developer, Administrator, and IT support work in Jazz, Shifa International Hospital, PKLI Hospital and Techaccess projects.

EDUCATION

BS(Sc) Computer Science	COMSATS Institute of Information Technology, Wah Cantt
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PROFESSIONAL EXPERIENCE

1. SHIFA INTERNATIONAL HOSPITALS LIMITED – Islamabad, Pakistan

Web Developer

December 2016 to June 2018

MAJOR ASSIGNMENTS

- ◆ Participate in the development of User Stories
- ◆ Participate in technical design and code reviews
- ◆ Creatively investigate and remediate customer-facing issues and defects
- ◆ Participate in ongoing software and process improvement initiatives that seek to reduce the effort for patients and management
- ◆ Develop and execute unit/integration tests
- ◆ Demonstrate solutions to diverse audiences, including management, patients, and other stakeholders.
- ◆ Learn and understand the pharmacy domain and the unique challenges faced to develop solutions that help patients live healthier lives

2. Freelancing

WordPress / Shopify / Graphic Designer

Feb 2017 to Present

MAJOR ASSIGNMENTS

- ◆ Speed Optimization
- ◆ Theme Customization
- ◆ Plugin Customization
- ◆ Website Maintenance
- ◆ SEO Maintenance
- ◆ Transferring websites from one host to another (ex: From GoDaddy to Siteground)
- ◆ Transferring Websites from one platform to another (ex: From Shopify to WordPress)
- ◆ Marketing Automations
- ◆ IOS and Android App
- ◆ HTML/CSS customization to theme
- ◆ Troubleshooting | Error Fix
- ◆ WordPress Plugin Development and Customization
- ◆ Mailing system and Newsletter installation
- ◆ Pingdom, Gtmetrix speed test results improve
- ◆ Google Analytics and Search Console
- ◆ CRM Setup

- ◆ On-Page SEO
- ◆ Search Engine Optimization
- ◆ Search Engine Marketing
- ◆ Facebook Pixel Setup
- ◆ Instagram Feed Setup
- ◆ Google AdWords Setup
- ◆ WooCommerce Store Setup
- ◆ Payment gateways integration
- ◆ Domain emails creation
- ◆ Logo Creation
- ◆ Website banners creation
- ◆ Brochures
- ◆ Social Media Posts
- ◆ Social media banners
- ◆ Social Media videos Ads
- ◆ Hosting Management

3. PAKISTAN KIDNEY AND LIVER INSTITUTE & RESEARCH CENTER – Lahore, Pakistan

Salesforce Admin/ERP Engineer

July 2018 to March 2019

MAJOR ASSIGNMENTS

- ◆ Provide application support for Finance, Operations & Marketing groups
- ◆ Support the team with any application and infrastructure security reviews
- ◆ Work as an operational support person to understand and solve common Hospital requirements and issues
- ◆ Support testing and implementing new technologies for pilot projects
- ◆ Developed and distributed availability and performance analysis reports
- ◆ Processed daily and weekly reporting logs which provided valuable process improvement information
- ◆ Developing and managing Workflow, Process Builder, fields, page layouts, record types, developing dashboards and reports in salesforce.
- ◆ Data Import & Export.
- ◆ Users' management.
- ◆ Auditing and reporting.

4. TECHACCESS – Islamabad, Pakistan

Software Engineer/IT Support Engineer

Feb 2020 to Present

MAJOR ASSIGNMENTS

- ◆ Oracle IDM support engineer at client site Mobilink/Jazz headquarter Islamabad.
- ◆ Providing solutions to employees related to their credentials from the backend.
- ◆ Providing solutions to employees related to Microsoft applications.
- ◆ Installed and configured software applications and tested solutions for functionality.
- ◆ Maintain procedures for system monitoring, recovery, backup, and optimization.
- ◆ Identified and documented project changes by proactively overseeing budgeting and scope concerns.
- ◆ Consulted regularly with internal customers on application development project status, new project proposals, and software-related technical issues.

EDUCATIONAL PROJECTS

- ◆ Student Record and Information System in JAVA.
- ◆ Pharmaceutical System in MS-ACCESS

- ◆ Online shopping store at PHP
- ◆ Final year project private box in Android

COMPUTER SKILLS

Database Servers	WAMP, XAMP
Database Languages	MySQL
Markup Languages	HTML, CSS, PHP
Scripting Languages	JavaScript
Development Tools	Easy PHP, NetBeans, Eclipse IDE, Dreamweaver
CMS	WordPress, Shopify
Platforms	Microsoft XP Environment Windows, Windows 7, Windows 8, Ubuntu, Linux
Graphics	Photoshop, Illustrator, Adobe Premiere Pro

Web PROJECTS

- ◆ <https://www.baraekhanom.pk/>
- ◆ <https://tech365global.com/>
- ◆ <https://aroshi.pk/>
- ◆ <https://hamdanstoreuae.com/>
- ◆ <https://upwarehousedxb.com/>
- ◆ <https://alexophillips.com/>
- ◆ <http://tdcpl.com/>

DEVELOPED ABILITIES

- ◆ I am a team player having the ability to move and guide the team in the right direction.
- ◆ I can quickly adapt myself to the working environment of a new and large organization.
- ◆ I can work under pressure and generally produce good results.
- ◆ I can conduct multiple tasks simultaneously and manage tasks assigned to me efficiently

PERSONAL DETAIL

- ◆ Location: UAE, Sharjah
- ◆ Date of Birth: 10 February 1993
- ◆ Marital Status: Married
- ◆ Languages Known: English, Urdu, and Punjabi.
- ◆ Website: <https://malikmuhammadadil.com/>